



Department of Medical Assistance Services  
600 East Broad Street, Suite 1300  
Richmond, Virginia 23219

[www.dmas.state.va.us](http://www.dmas.state.va.us)

# MEDICAID PROVIDER MANUAL UPDATE

TO: All Providers of Technology Assisted Waiver and Private Duty Nursing Services participating in the Virginia Medical Assistance Program, Managed Care Organizations providing services to Virginia Medicaid recipients, and all holders of the *Technology Assisted Waiver and Private Duty Nursing Services* Medicaid Provider Manual

FROM: Patrick W. Finnerty, Director  
Department of Medical Assistance Services

SUBJECT: Update to First Edition of the *Technology Assisted Waiver and Private Duty Nursing Services* Provider Manual

UPDATE: TAW-01-03

DATE: 10/15/2003

The purpose of this memorandum is to notify you of changes to your provider manual. The attached table shows the changes to the manual. Please download the new pages to insert in your manual and retain the attached table.

Amendments to Chapter V: (i) update the reimbursement rates for Congregate Aide, Congregate Respite Aide, Personal Care by Respiratory Therapist and Personal Care by Aide (Adults Only) Services effective for dates of service on or after July 1, 2003; (ii) update the billing codes; and (iii) include other changes relating to the new Medicaid Management Information System (MMIS). Providers may begin use of the national billing codes for dates of service on or after June 20, 2003. Effective January 1, 2004, national billing codes must be used on all invoices. Claims submitted with local codes with dates of service on or after January 1, 2004, will be denied. A local/national billing code crosswalk is available on the DMAS website.

Please review these changes carefully.

## **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>.

## **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its provider manuals and Medicaid Memoranda on the DMAS website at [www.dmas.state.va.us](http://www.dmas.state.va.us). Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The

Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet, or would like a paper copy of a manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

**“HELPLINE”**

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The “HELPLINE” numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the “HELPLINE” is for provider use only.

Attachment (1)

***TECHNOLOGY ASSISTED WAIVER AND PRIVATE DUTY  
NURSING SERVICES MANUAL  
REVISION CHART  
October 15, 2003***

**SUMMARY OF REVISIONS**

<b>MANUAL SECTION</b>	<b>MATERIAL REVISED</b>	<b>NEW PAGE NUMBER(S)</b>	<b>REVISED PAGE(S)</b>	<b>REVISION DATE</b>
Chapter V	Entire Chapter V		Entire Chapter V	10/15/03

**FILING INSTRUCTIONS**

<b>MANUAL SECTION</b>	<b>DISCARD</b>	<b>INSERT</b>	<b>OTHER INSTRUCTIONS</b>
Chapter V	Old Chapter V	New Chapter V	